

York Health and Care Partnership

Thursday 21st September 2023, 10:00 - 12:30 Severus Meeting Room; First Floor, West Offices

Chair: Ian Floyd

| Present | | | | |
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| Ian Floyd (Chair) | Chief Operating Officer | City of York Council (CYC) | | |
| Sarah Coltman- Lovell | York Place Director | York Place, H&NY ICB | | |
| Rebecca Field | Joint Chair of York Health and Care Collaborative | York Medical Group | | |
| Emma Johnson | Chief Executive | St. Leonards Hospice | | |
| Simon Morritt | Chief Executive | YSTHFT | | |
| Michelle Carrington | Director of Nursing and Quality North Yorkshire and York | York Place, H&NY ICB | | |
| Jamaila Hussain | Corporate Director of Adult Service and Integration | CYC | | |
| Cllr Jo Coles | Executive Member for Health, Wellbeing and Adult Social Care | CYC | | |
| Peter Roderick | Acting Director of Public Health/ Deputy Director of Population Health | CYC/York Place, H&NY ICB | | |
| Sian Balsom | Manager | Healthwatch, York | | |
| Brian Cranna | Care Group Director of Operations & Transformation, North Yorkshire, York and Selby Care Group | TEWV | | |
| Helena Ebbs | Place Clinical Director | York Place, H&NY ICB | | |
| Christine Marmion- Lennon (on behalf of Alison Semmence | Deputy Chief Executive | York Centre for Voluntary Services (CVS) | | |
| Martin Kelly | Corporate Director of Children and Young People | CYC | | |
| Cllr Claire Douglas | Leader of the Labour Group | CYC | | |
| Mark Bradley | Place Finance Director | York Place, H&NY ICB | | |
| In Attendance | · | <u>, </u> | | |
| Hannah Taylor | Team Administrator | York Place, H&NY ICB | | |
| Gary Young | Deputy Director Provider Development | York Place, H&NY ICB | | |
| Anne-Marie Roberts | Director of Clinical Services | St Leonards Hospice | | |

| Helen Hart | Deputy Place Nurse Director – North Yorkshire | North Yorkshire Place, H&NYICB | |
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| Melanie Liley | Chief Allied Health Professional | YSTHFT | |
| Apologies | | | |
| Professor Karen Bryan | Vice Chancellor | York St John University (representing higher education) | |
| Alison Semmence | Chief Executive | York Centre for Voluntary Services (CVS) | |
| Gail Brown | CEO | York Schools & Academies Board | |
| Zoe Campbell | Managing Director, NYY&S | TEWV | |
| Debbie Mitchell | Chief Finance Officer | CYC | |

Minutes - draft

| Item | Title | Led by |
|------|--|-------------------------|
| 1 | Welcome and apologies for absence The Chair welcomed everyone to the meeting. The minutes of the meeting held on 21.08.2023 were approved. There were no declarations of interest in the business of the meeting. | Chair |
| 2 | Citizen Story - Discharge Case Study Sarah Coltman-Lovell started by explaining that the Discharge Case Study was undertaken on the back of delayed discharge escalations, an investigation was undertaken with all system partners with a report in the process of being created. Sarah shared the stories of two individuals who had delayed discharges coming out of Hospital. Sarah Coltman-Lovell informed that there is learning to do across the system from the case studies and highlighted some areas where work is already being undertaken to reduce the amount of delayed discharges. Discussion took place between partners on some of the reasons for some delayed discharges, a rough number of delayed discharges in the hospital noting it can vary. Sarah ended by informing of a meeting the 3 rd week in October to look at the lessons that can be learned and areas to improve. Action Sarah Coltman-Lovell to confirm if she is able to send the discharge stock take onto system partners and circulate once confirmed. | Sarah Coltman-Lovell |
| 3 | York system winter planning for approval – part 1 | Sarah Coltman-Lovell |

Sarah Coltman-Lovell started by explaining following discussions at the May York Health and Care Partnership meeting it was agreed that the focus for September would be a cross system winter resilience plan to identify gaps in service provision and integration and ensure a system approach. Going through slides Sarah explained the 3 components to the winter plan and shared information backed up by data on the Winter 2023 forecast, ED performance, ambulance handover and CAT 2 response, no criteria to reside patients by pathway.

Peter Roderick

Gary Young

Peter Roderick gave an update on the keeping people well in our communities element of the Winter Plan. Peter started by going through the Winter 2023 forecast noting the data suggests that hospitalisations is likely to be similar to Winter 2022, Peter also informed of a system pressure concern if Flu and Covid hit at the same time. Sharing slides Peter highlighted some of the projects across the system for winter plans and noted areas where work is being undertaken and the Winter Communications Plans.

Discussion ensued on:

- Areas missed and incorporating them
- Understanding how to respond proactively and reactively around health inequalities
- Linking in Schools and family health hubs for communications
- Effectiveness of Comms
- When to worry communication document

Gary Young explained the Urgent and Emergency Care System Improvement Plan and NHS Winter Plan, Gary Young and Melanie Liley started by explaining about the York Emergency Department noting the redesign had been welcomed by staff working in the department, explaining the acronyms in the presentation.

Gary Young went on to share an overview of the key milestones of the Urgent and Emergency Care (UEC) Programme overview, winter preparedness for Primary Care, NHS support for Care Homes, Tees Esk and Wear Valleys (TEWV), a brief summary of York Trust's draft winter plan and the NHSE winter assurance guidelines.

Discussion ensued on

- Mental Health Crisis Line
- System success story of a provider

Action

Peter Roderick/ Emma Johnson to pick up a conversation around linking in St Leonards Hospice.

Peter Roderick to pick up with colleagues at the hospital about accessing real time data to respond to the surges and target responses.

Sarah Coltman-Lovell to check with the ICB their winter comms plans.

York system winter planning for approval – part 2

Jamaila informed the board of a Task and Finish group that is in place looking at the frailty hub and gave context of the role of the group and the work they are doing.

Jamaila Hussain

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Sarah informed that Frailty and Mental health are two areas that can help to reduce A&E attendance with other services in place, Sarah referred to the Jean Bishop Hub in Hull and envisions a similar provision for York. Continuing Jamaila touched on the single point of access team and the work being done.

Discussion took place on

- Mental Health and Frailty key areas that can help reduce A&E attendance
- Community Asset Approach
- Carers Centre/CVS will struggle to recruit to posts as quickly as they have done to support the frailty hub previously

Ending Jamaila and Sarah touched on the Discharge Stocktake work that was completed and Adult Social Care resilience planning. Noting an update on Discharge would be brought to the October meeting.

Sarah informed of a potential additional fund of up to £0.5m for York which the ICB will push for the money to be used for discharge due to York being an outlier on discharges against other hospitals within the ICB.

Discussion ensued on the below topics from both Jamaila Hussain and Gary Young's items

- ARI/CAT hubs funding
- St Leonards Hospice at Home over Winter
- Unused out of hours funds
- Place Board Accountability

Action

Rebecca Field and Brian Cranna to discuss Primary Care representation at the York Mental Health Partnership board

Plan to be updated with the changes discussed and recirculated.

Update on Discharge to come to the October meeting

Update on Frailty to come to the November meeting

AOB Chair

There was no AOB item's.